



Dear Guest,

A warm welcome to you at the DAS AHLBECK HOTEL & SPA. Located in the heart of Ahlbeck, directly at the golden beaches of the Baltic sea, DAS AHLBECK has been a place of hospitality and a meeting place since 1882.

Keeping alive this tradition while meeting the highest standards of modern comfort and service is an obligation that we gladly accept each new day. Enjoy the unique atmosphere in our hotel by the sea and experience a relaxing stay.

We wish you a pleasant stay!

Breakfast	From 7 to 11 o'clock in our restaurant. Please don't forget to book your table
Fire Service	Please phone 0.112 in emergency
Lost Property	Please enquire at the reception.
Sunday Worship	Protestant Church, Ahlbeck, Sunday 10 o'clock Catholic Parish, Heringsdorf, Sunday 9 o'clock
Half board	Can be individually booked as a gourmet 3-course-dinner. Please enquire at the reception.
Dogs	Your pet is welcomed in our hotel. Please show consideration for other guests. We kindly ask you to leave your dog in your room while you are dining out. Access to the Spa area is generally not permitted for dogs.
Internet	Via DSL or wireless. Data cables are available at reception for a deposit of € 5. The front office will provide you with your code.
Fireplace	Using the remote control, the flame of the fireplace can be varied in height. For the remote control to work, the electricity in your room must be enabled by your room card. Please switch the fireplace to the

	blue standby flame when leaving the room. If you want to turn off the fire completely, please contact the front desk.
Ambulance	Phone 0112. In case of emergency, please contact the front desk.
Credit Cards	We accept Visa Card, Master Card and American Express
Tourist tax	The tax is calculated separately in the hotel. The charge is subject To seasonal fluctuations. Please obtain information on the current rate of tax at the front desk. Children under 15 are not charged.
Tourist Information	Dünenstr. 45, Ahlbeck, Phone 0049-38378-244.14, opening hours Mon - Fri 9 a.m. - 6 p.m., Sat. / Sun. 10 a.m.-3 p.m
Minibar	You'll find the minibar in the closet of the double room or in the kitchen of the apartments.
Emergency	Please call 0110. For assistance please contact the front desk
Police	Heringsdorf Police Station, Seestraße 12, Phone 0049-38378-279.0
Restaurant	Our restaurant is open daily from 7 a.m. to 9.30 p.m. Please dial 921.
Front Office	Open 24/7, please dial 900
Radio	Radio is integrated into your TV set (starting from Channel 42)
Smoking	Smoking is strictly prohibited in all areas of the hotel, including Your room. Ashtrays for the beach are available at the front desk.
Safe	An individually programmable safe is in the closet.
Sauna	Closing times vary by season. Our staff of the Spa area will be happy to give precise information.
Swimming pool	Opening hours: daily from 7a.m. to 10 p.m.
Shoe cleaning	Machine available in the hallway near the public toilets.
Solarium	Located in the basement of the Spa area. Solarium brands are available at the Spa front desk.
Phone	Please dial 0 for an outside line. Calls on German landlines are free. From your room: 038378-4994 + your room number.

Alarm Clock	Programmable with the TV set. We are happy to wake you at your request. Please contact our staff.
Spa area	Please dial 500.
Clothes line	Located in the bath in the shower or above the tub. Loose wheel on the device, pull leash and attach. Fix the wheel so that the line is under tension
Change of linen	Takes place regularly every three days. Towels lying by the sink, by the tub / shower or on the ground are replaced immediately. Please, do not hang wet clothes on the backs of chairs because they are polished with oil-based cleaning agents. Please use the clothes line in your bathroom.
Room Cleaning	Daily cleaning between 9 a.m. and 4 p.m. If you like to have your room cleaned later, please give notice by 12 o'clock at reception.
Room Service	Please contact the the restaurant (service fee of € 5).
Railway information	Our staff at the front desk will be happy to assist you.

PRIVATE SPA

Would you like to enjoy your own personal wellness menu in even more peace and completely alone with your partner? Then withdraw to our Private Spa, an exclusive, separate and intimate world of experience in which you can be pampered all by yourself or with your partner by our highly qualified Spa staff.

Experience an individual wellness menu exclusively in our Private SPA. This entirely separate and intimate world of experience has its own steam bath for your very own private seraglio ceremony, a double whirlpool for harmonising beauty and relaxation baths, two warm stone plinths for healthy massages and a special relaxing zone for intimate moments. Simply lie back and enjoy!

The heart of your pampering experience is an invigorating sensual bath in the whirlpool tub.

After a rest and a glass of Prosecco our SPA staff will pamper you with a soothing aroma-oil massage.